

## CUP 2019

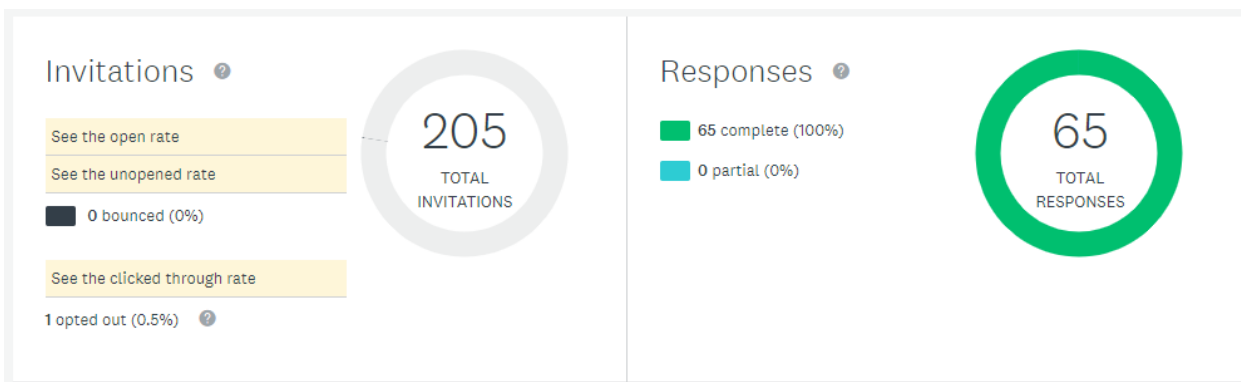
### NEW MEXICO'S UNIVERSITIES ANNUAL SURVEY of STUDENT SATISFACTION with UNDERGRADUATE EDUCATION

In 2012, Northern began reporting with the Council of University Presidents (CUP). CUP is committed to seeking regular feedback from appropriate constituencies on the quality and effectiveness of our NM universities' academic programs and services. Students currently enrolled in our NM universities are a valuable source of information, which can be used to improve our programs.

Each academic year, New Mexico's seven universities survey graduating seniors in their respective student bodies to elicit students' perceptions regarding their undergraduate educational experiences. The universities developed a common set of questions, so all institutions would have comparable information on their students' satisfaction with their educational experiences.

This report contains summary information on NNMC graduating seniors' satisfaction with a number of factors related to NNMC's undergraduate curriculum/instruction, support services and an overall assessment of students' educational experiences at Northern.

The survey was conducted via surveymonkey over a 3-week period (5/2/2019-5/21/2019). Students received weekly reminders to share input. The response rate was about 32%.



## CUP 2019 (n=65)

Q1. Please rate your satisfaction with NNMC regarding Curriculum and Instruction:

	(1) Very Satisfied	(2) Satisfied	(3) Dissatisfied	(4) Very Dissatisfied	(5) Does Not Apply
Quality of instruction in your major	41.5%	49.2%	7.7%	1.5%	0.0%
major	27.7%	53.9%	6.2%	4.6%	7.7%
Quality of academic advising	32.3%	53.9%	9.2%	3.1%	1.5%
Availability of courses in your major	27.7%	43.1%	21.5%	7.7%	0.0%
Quality of intellectual challenge of your program	35.4%	53.9%	7.7%	3.1%	0.0%

Q2. Please rate your satisfaction with Northern regarding Student Support:

	(1) Very Satisfied	(2) Satisfied	(3) Dissatisfied	(4) Very Dissatisfied	(5) Does Not Apply
Adequacy of financial assistance (\$)	41.5%	40.0%	6.2%	3.1%	9.2%
advising	27.7%	58.5%	6.2%	3.1%	4.6%
Contact with faculty outside of class	35.4%	50.8%	7.7%	3.1%	3.1%
equipment	13.9%	61.5%	9.2%	3.1%	12.3%
Adequacy of library facilities	34.4%	39.1%	6.3%	6.3%	14.1%
Adequacy of computer facilities	27.7%	47.7%	9.2%	3.1%	12.3%

Q3. Please rate your satisfaction with Northern regarding an Overall Assessment:

	(1) Very Satisfied	(2) Satisfied	(3) Dissatisfied	(4) Very Dissatisfied	(5) Does Not Apply
cost	34.4%	54.7%	7.8%	3.1%	0.0%
Your sense of community on campus	26.6%	56.3%	6.3%	4.7%	6.3%
Your preparation for work or graduate school	28.1%	56.3%	6.3%	1.6%	7.8%
Your satisfaction with your college experience	37.5%	54.7%	6.3%	1.6%	0.0%

**Q4. Your major(s):**

Respondents	n	Respondents	n
Nursing	6	Accounting	1
Early Childhood Education	5	Alternative Licensure Program	1
Psychology	5	BA Elementary Education	1
Information Engineering Tech	4	BAIS Psychology	1
ADN Nursing & Practical Nurse	3	BBA (Accounting)	1
Biology	3	Electromechanical engineering	1
Business Administration	3	Elementary education early	1
Criminal justice	3	Elmentary Education/	1
APL Special Education K-12	2	Engineering	1
Business Admin Management	2	Fdma	1
Education	2	Integrated Studies	1
Environmental Science	2	Integrated studies in Criminal	1
Mathematics	2	Management	1
AA Elementary education	1	Mechanical Engineer	1
AA Human Service/BAIS Psycholo	1	Psychology and Biology	1
AA/BA Elementary Education	1	Radiation protection	1

**Q5. If you had to do it over again, would you attend Northern?**

Answer Choices	n
Yes	85.71% 54
No	14.29% 9

**Q6. If you had to do it over again, would you choose the same major?**

Answer Choices	n
Yes	90.63% 58
No	9.38% 6

**Q7. What's next? Please specify:**

Answer Choices	n
Graduate school (where)	55.10% 27
Seek job (where)	53.06% 26
Already have job in my field (where)	57.14% 28
Teacher K-12 (where)	44.90% 22
Seek job in another field (where)	22.45% 11
Military (branch)	12.24% 6

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Graduate school (where)	Already have job in my field (where)	
New Mexico Highland University n=8 Possibly, Grand Canyon University Surrounding Area Rio Arriba Taos Municipal Schools/ Teach for America Police officer Nmsu Unsure BSN-NNMC or NMHU online Highlands or Adam state I have attended 2 graduate schools. I will be teaching Master's degree in Psychology at Highland's University NNMC n=6 Obtaining my bachelors at Northern then masters at UNM University of New Mexico University of Texas Veterinary College, Oregon	Department of the Interior Easter Seals So Mirador Eight northern Indian council inc Española Public Schools n=2 Giving home health High School- Los Alamos High School Hoy recovery Khapo community school Los Alamos National Laboratory n=7 Los Alamos School District McCurdy Charter School N3B Los Alamos Pojoaque School District SANTA FE Victims advocate Yes, YDI head start and creative kids child care center	
Seek job (where)	Teacher K-12 (where)	
Anywhere film exists Bank Christus Corporate Businesses Don't know yet. (n=3) Espanola (n=2) Española or Santa Fe, NM Espanola Public School In a business, where I can perform my academic experience In the EPS School district LANL (n=4) Lanl, State of NM New Mexico Public Schools Northern NM Ohkay Owingeh Head Start Outreach/ Social Work Public schools UNMH	Alcalde Elementary n=2 Espanola n=3 Espanola Valley high school HERNANDEZ Hopefully in Taos Khapo community school La Madera Los Alamos Los Alamos High School Los Alamos National Labs New Mexico Public Schools Ohkay Owingeh San Juan Elementary School Santa Cruz Truchas  <th data-bbox="812 1415 1406 1457">Military (branch)</th> Air Force n=2 Already Honorably Discharged from US Army (O5)	Military (branch)

**Q9. Please comment on any aspect of your collegiate experience that you felt was a particular strength or a particular weakness in the areas of curriculum, instruction, academic support or your overall college experience.**

Respondents
Advisor were always helpful and involved in me finishing.
As a mother, returning to school after 20 years, I was nervous and reluctant however, my professors throughout my educational experience were supportive and encouraging each step of the way.
Awesome experience, staff and students made it great! Thank you
Faculty and staff are really engaged and want to help students succeed
I felt like I was supported at Northern New Mexico College. As an involved Student Leader I had the opportunity to learn a different aspects of people, challenges, and situations. I was also given a lot of support in my choices and ensuring I had the means to complete my college career with proper and diligent academic support.
I've enjoyed every bit of it and I've had a great experience thus far.
Instructors were very caring and helpful in the ADN nursing program. They cared for student success.
More criminal justice and psychology classes (upper division)
Probabilities and stats was difficult
The experience at Northern was very great and successful for me. <input type="checkbox"/>
The knowledge posses by the instructors was always superb, and most of them really tried to instill understanding, rather than memorization. This paired with their willingness to help, both in & out of class, made NNMC a great place to attend.

**Q10. If you were able to make one significant change in the programs,**

Responses
1) I would update the writing center and hire staff to stay a little longer in the evening to help
A little more organized and less changing of events and schedule.
Better computers and more quite places would be nice.
Better facilities ( specifically lab equipment) and more upper division classes.
Bring back child care for the working parents and make it affordable.
If I was able to make a significant change <input type="checkbox"/> will lowerthe tuition to make it more affordable to the
It would be beneficial to students for the college to offer classes year round, and make it easier to double-major without having to take so many electives that it takes an additional 1-2 semesters to graduate. Overall, services have been helpful when needed.
More blackboard courses
More student engagement. Possibly dorms, and borrowing computers/ laptops.
Native American Group
Offering more classes after 5pm and more weekend options. Most people attending classes have fulltime jobs and families. Cannot always leave work to attend class.
The lunch area having more snack options and not so expensive.
To have more classes on cyber security.